


[Web](#) [Images](#) [Video](#) [News](#) [Maps](#) [more »](#)

[Advanced Scholar Search](#)
[Scholar Preferences](#)
[Scholar Help](#)

Scholar [All articles](#) - [Recent articles](#) Results 1 - 10 of about 40,000 for **customer service dispatch**. (0.14 seconds)

Data mining for **customer service** support

SC Hui, G Jha - Information & Management, 2000 - Elsevier

... If the problem still persists, the centre will **dispatch** a **service** engineer to the **customer's** premise for an on-site repair. During ...

Cited by 102 - [Related articles](#) - [Web Search](#) - [All 7 versions](#)

Impact of information technology management practices on **customer service**- [► cudenver.edu \(PDF\)](#)

J Karimi, TM Somers, YP Gupta - Journal of Management Information Systems, 2001 - ME Sharpe

... and production manage- ment, and faster response to **customer** demand Order ... for customers and business partners Field **Service** by using **dispatch**, spare parts ...

Cited by 92 - [Related articles](#) - [Web Search](#) - [BL Direct](#) - [All 5 versions](#)

Energy and ancillary **service dispatch** in a competitive pool

X Ma, D Sun - IEEE Power Engineering Review, 1998 - [ieeexplore.ieee.org](#)

... Joint **dispatching** provides signifi- cant flexibility to model inter-dependencies among the ... price \$250) is a/dllabk tliough IEEE **Customer Service** 445 H ox Lanc ...

Cited by 21 - [Related articles](#) - [Web Search](#) - [BL Direct](#)

Real-time, wide area **dispatch** of Mobil tank trucks- [► ilisc.ernet.in \(PDF\)](#)

GG Brown, CJ Ellis, GW Graves, D Ronen - Interfaces, 1987 - jstor.org

... old system in all respects: it provides better **customer service**, greatly improved ... implementation of CAD (computer as sisted **dispatch**), the centerpiece of Mo ...

Cited by 54 - [Related articles](#) - [Web Search](#) - [All 4 versions](#)

Applying GIS and OR techniques to solve sears technician-dispatching and home-delivery problems- [► esri.ca \(PDF\)](#)

D Weigel, B Cao - Interfaces, 1999 - jstor.org

... **service** calls on first attempt Improve **customer service** Provide same day **service**

Reduce operational costs Consolidate **dispatch** operations Automatically build ...

Cited by 46 - [Related articles](#) - [Web Search](#) - [BL Direct](#) - [All 10 versions](#)

A web-based intelligent fault diagnosis system for **customer service** support

SC Hui, ACM Fong, G Jha - Engineering Applications of Artificial Intelligence, 2001 - Elsevier

... If the problem still persists after all the suggested checkpoints are exhausted, the centre will **dispatch** the **service** engineers to the **customer's** premise for ...

Cited by 23 - [Related articles](#) - [Web Search](#) - [BL Direct](#) - [All 2 versions](#)

The effects of lot sizing and dispatching on **customer service** in an MRP environment

SC Gardiner, JH Blackstone - Journal of Operations Management, 1993 - Elsevier

... This study investigates the impact of lot sizing on the **customer service** performance of six **dispatch** ing techniques in an MRPcontrolled assembly job shop ...

Cited by 8 - [Related articles](#) - [Web Search](#)

Real-time **dispatch** of petroleum tank trucks- [► navy.mil \(PDF\)](#)

GG Brown, GW Graves - Management Science, 1981 - jstor.org

... In this way, maximum net profit of fitted loads gives way to equitable **customer service** at minimal transportation cost at the individual **dispatch** level. ...

Cited by 55 - [Related articles](#) - [Web Search](#) - [Library Search](#) - [All 9 versions](#)

Service-oriented computing: Concepts, characteristics and directions- [► iik.fi \(PDF\)](#)

MP Papazoglou - Web Information Systems Engineering, 2003. WISE 2003. ..., 2003 - [ieeexplore.ieee.org](#)

... in monolithic architec- tures, highly fragile, **customer-specific**, non ... This module also performs selection and **dispatch**- ing to find a **service** instance to ...

Key authors: M Gendreau - J Potvin - S Hui - G Brown - S Ichoua

Digitized by Google

Result Page: [1](#) [2](#) [3](#) [4](#) [5](#) [6](#) [7](#) [8](#) [9](#) [10](#) ... [Next](#)

customer service dispatch

Search

[Google Home](#) - [About Google](#) - [About Google Scholar](#)

©2009 Google